

Terms & Conditions – Deborah Thomas Physiotherapy & Pilates

I try and keep my business warm and welcoming, but there is some legal stuff.

Business Terms & Conditions

1. It is your responsibility to disclose to me all details of your present condition, previous injuries, and medical history, in order to ensure the best quality of care and advice is given. Failure to disclose this information may adversely affect your treatment. Deborah Thomas Physiotherapy & Pilates accepts no responsibility from any losses or damages arising from such incidents.
2. Your consent to treatment is assumed by attending your appointments and allowing the clinician to treat you. Specific, further, consent is discussed & sought regarding face to face treatment during the Covid 19 Pandemic, and in regards to internal examinations & treatment with pelvic health conditions.
3. To comply with best practice, your GP may be informed of your condition and a summary of any treatment provided.
4. The length of your appointment allows time for your clinician to make relevant notes about your condition, co-ordinate further appointments and process payments relating to this treatment. For such reasons, it is essential that you arrive on time for your appointment.
5. By accepting treatment and services, you hereby undertake to pay Deborah Thomas Physiotherapy & Pilates for all costs incurred during the course of your treatment.
6. By providing your email address, you are happy for me to contact you from time-to-time with booking confirmations, and informative/promotional emails. You can choose to opt out of these emails at any time. Although I use email addresses for confirmation and promotional purposes, your details will never be shared with any third parties or passed on to anybody else.
7. **Failure to attend your agreed appointment will be charged in full.**
8. **Appointments cancelled within 24 hours of your appointment time will be charged at £25.00**

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